

User Manual for your D'amani

DAO65S 60 cm Multifunction Oven

The logo consists of the word "D'AMANI" in a bold, sans-serif font. The letters are dark grey, and there is a thin white horizontal line underneath the letters "A", "M", "A", and "N".

NOTE: This User Instruction Manual contains important information, including safety & installation points, which will enable you to get the most out of your appliance. Please keep it in a safe place so that it is easily available for future reference; for you or any person not familiar with the operation of the appliance.

Dear Customer,

Congratulations on purchasing your new product from Think Appliances.

To register your parts and labour warranty (some conditions apply please refer to your warranty card for more details) please contact our Customer Care team on:

1800 444 357

Our Customer Care centre is there to ensure you get the most out of your appliance. For example, should you want to learn more about recommended cooking temperatures, the various cooking functions available, how to set and program your LED clock, and importantly taking care of your appliance when cleaning, please call us because we are here to help you.

It is important that you read through the following use and care manual thoroughly to familiarize yourself with the installation and operation requirements of your appliance to ensure optimum performance.

We also carry a complete range of spare parts for all Think products. For all your spare parts enquiries please contact our team at Pronto Parts on:

1300 306 973

Again, thank you for choosing an appliance brought to you by Think Appliances and we look forward to being of service to you.

Kind regards

Management

Think Appliances

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Environmental note

This appliance is marked according to the European directive 2002/96/EC on Waste electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.



The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

Disposal must be carried out in accordance with local environmental regulations for waste disposal.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.



- The packaging materials that the manufacturer uses are environmentally friendly and can be recycled.
- Please discard all packaging material with due regard for the environment.

IMPORTANT SAFETY INFORMATION



Your safety is of the utmost importance to us. Please make sure that you read this instruction booklet **before** attempting to install or use the appliance. If you are unsure of any of the information contained in this booklet, please contact the Customer Care Department.

General Information

- This appliance is designed for domestic household use and can be built into a standard kitchen cabinet or housing unit.
- **IMPORTANT:** *The adjacent furniture or housing and all materials used in the installation **must** be able to withstand a minimum temperature of 85°C above the ambient temperature of the room it is located in, whilst in use.*
- Certain types of vinyl or laminate kitchen furniture are particularly prone to heat damage or discolouration at temperatures below the guidelines given above.
- Any damage caused by the appliance being installed in contravention of this temperature limit, or by placing adjacent cabinet materials closer than 4mm to the appliance, **will be the liability of the owner.**
- The use of this appliance for any other purpose or in any other environment without the express agreement of the manufacturer will invalidate any warranty or liability claim.
- Your new appliance is guaranteed against electrical or mechanical defects, subject to certain exclusions that are noted in the Conditions Of Guarantee. The foregoing does not affect your statutory rights.
- **Repairs may only be carried out by qualified service engineers or their authorised service agents.**

Warning and safety instructions

- This appliance complies with all current safety legislation. The manufacturer does wish to emphasise that this compliance does not remove the fact that the appliance surfaces **will become hot during use and retain heat after operation.**

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Child Safety

- D'amani strongly recommends that babies and young children are prevented from being near to the appliance and not allowed to touch the appliance ***at any time***.
- If it is necessary for younger family members to be in the kitchen, please ensure that they are kept under close supervision at all times.
- Children should be supervised to ensure that they do not play with the appliance.

General Safety

- ***Do not place heavy objects on the oven door or lean on the oven door when it is open, as this can cause damage to the oven door hinges.***
- ***Do not leave heated oil or fat unattended, as this is a fire risk.***
- ***Do not place pans or baking trays directly on the base of the oven cavity, or line it with aluminium foil.***
- ***Do not allow electrical fittings or cables to come into contact with areas on the appliance that get hot.***
- ***Do not use the appliance to heat the room it is located in or to dry clothing.***
- ***Do not install the appliance next to curtains or soft furnishings.***
- ***Do not attempt to lift or move cooking appliances by using the oven door or handle, as this may cause damage to the appliance or result in injury to the person lifting the appliance.***

Cleaning

- Cleaning of the oven should be carried out on a regular basis.
- Great care should be taken whilst using this appliance and when following the cleaning procedure.
- ***IMPORTANT: The appliance must be disconnected from the mains before following the cleaning procedure.***

Installation



This appliance must be correctly installed by a suitably qualified person, strictly in accordance with the manufacturer's instructions.

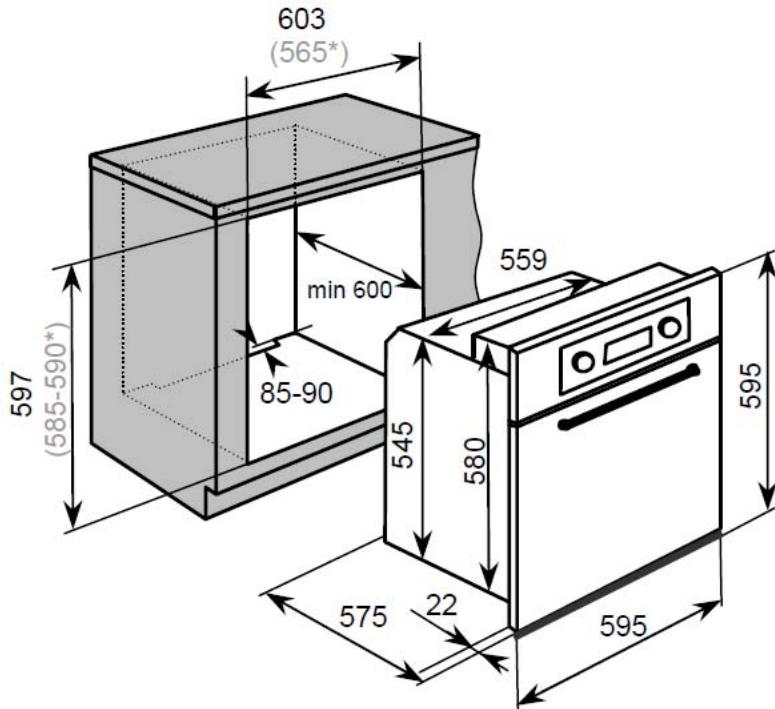
- ***D'amani declines any responsibility for injury or damage, to person or property, as a result of improper use or installation of this appliance.***
- Heat, steam and moisture will be created during use of the appliance, take care to avoid injury and ensure that the room is adequately ventilated. If the appliance is going to be used for prolonged periods of time, then additional ventilation may be required.
- Please consult with your qualified installer if you are in any doubt about the amount of ventilation that you will require.

Declaration of conformity

- The manufacturer declares that the oven is built using certified materials and requires the appliance to be installed in accordance with the standards currently in force. This appliance must be used by a trained person for domestic purposes only.

Specifications

*Proud mount dimensions



Product Dimensions

Height: 595 mm
Width: 595 mm
Depth: 575 mm

Aperture Dimensions

597 mm
603 mm
600 mm (min)

Product specifications

- o 5 oven functions
- o Energy efficiency class: A
- o Oven gross capacity: 65 litres
- o Oven net capacity: 62 litres
- o LED full programmer
- o Cooling fan
- o Double-glazed removable door
- o Oven light

Standard accessories

- o Enamelled baking tray with handle
- o 2 x Shelves
- o Trivet

Optional extra

- BPS2 Pizza stone

Electrical details

Rated Voltage:	220-240 Vac 50/60 Hz
Supply Connection:	10A
Max Rated Inputs:	2.10 kW
Mains Supply Lead:	3 x 1.5mm ² (supplied)
Oven Light Bulb:	25 W/300°C screw type pygmy

Cooling fan

- A tangential cooling fan is fitted inside of this appliance, to make the internal temperature of the oven stable and the external surface temperature lower.
- After you have finished cooking and switched off the oven, the cooling fan will continue to run for a period of time afterwards. The length of time will depend on how long the oven has been switched on for and at how high a temperature.

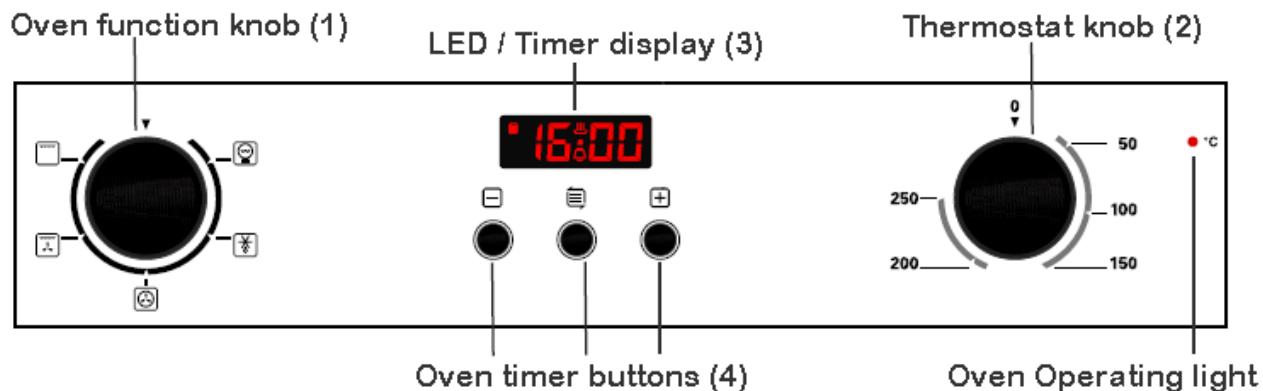
For future reference please record the following information which can be found on the rating plate and the date of purchase which can be found on your sales invoice. The rating plate for your oven can be located by opening the oven door and looking around the outer edge of the oven chassis.

Model Number

Serial Number

Date of Purchase

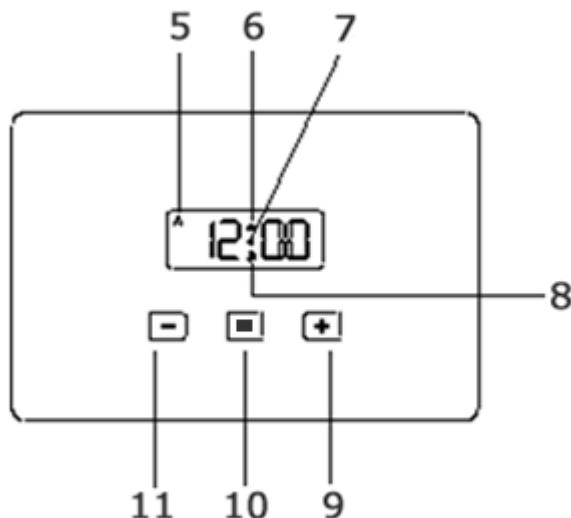
Control Panel



NOTE: This image is for reference only and may differ slightly from your model.

- 1) Oven function selector knob
- 2) Thermostat control knob
- 3) LED display
- 4) Oven timer buttons

Oven programmer/timer



- 5) Automatic cooking symbol
- 6) Oven in use symbol
- 7) Decimal point symbol
- 8) Minute minder symbol
- 9) Plus button
- 10) Programme button
- 11) Minus button

Initial set-up of your oven

Setting the time of day

After your appliance is connected to your mains supply for the first time, you must set the time of day before you can use the oven.

- When the oven is connected to your mains supply for the first time (or after a power cut), the digits on the LED display will show "12:30" and the decimal point **(7)** will flash.
- Whilst the decimal point symbol **(7)** is flashing, use the plus **(9)** and minus **(11)** buttons to set the correct hour of day. Press the program button **(10)** to confirm the hour.
- Then use the plus **(9)** and minus **(11)** buttons to set the correct minute of the day. Press the program button **(10)** to confirm the minute.
- When the correct time of day is shown on the LED display, release the plus and minus buttons and wait a few seconds. The decimal point symbol will stop flashing and the oven is ready to use.

Before first use

- To remove any residue from the oven that may have been left from the manufacturing process, you should select the fan oven function and set the thermostat to its maximum temperature setting.
- It is perfectly normal for a smell to be produced during this process.
- You should make sure that any windows in the room are left open during this process.
- It is advisable for you not to remain in the room whilst the burning off process is taking place.
- You should leave the oven on maximum setting for 30 – 40 minutes.
- After the oven cavity has cooled, it should then be cleaned with warm soapy water, using either a sponge or soft cloth. No abrasive cleaners should be used.

- Outer parts of the oven should be cleaned with warm soapy water, using either a sponge or soft cloth. No abrasive cleaners should be used.
- We would recommend that an appropriate stainless steel cleaner and polish is regularly used on the stainless steel surfaces of this appliance.

Timer functions

The minute minder function

The minute minder function is a countdown time that can be set on the oven programmer/timer. When the countdown time has finished, an audible signal will sound.

- Press the programme button **(10)**. The minute minder symbol starts to flash to enter programming mode.
- Use the plus **(9)** and minus **(11)** buttons to set the countdown time that you require.
- The maximum countdown time that can be set is 23 hours and 59 minutes.
- When the correct countdown time appears on the LED display, release the plus and minus buttons and the countdown will start immediately.
- The minute minder symbol **(8)** will appear on the LED display to show that a countdown time is in progress.
- At the end of the countdown time, an audible signal will sound and the oven in use symbol will go out. You can silence it by pressing any of the oven programmer/timer buttons for three seconds.
- **IMPORTANT:** *If the oven is in use whilst using the minute minder function, the oven WILL NOT switch off at the end of the countdown time. YOU MUST turn the oven function selector knob and the thermostat control knob to their OFF positions.*

The duration cooking function

This function will allow you to set a countdown time similar to the minute minder function, however the oven will switch off at the end of the cooking time.

- Place the food that you want to cook inside of the oven and close the door.
- Select an oven function and cooking temperature using the relevant control knobs.
- Press programme button **(10)** until "dur" appears on the LED display.
- Use the plus **(9)** and minus **(11)** buttons to set the cooking time that you require.
- The maximum countdown time that can be set is 23.59 hours.
- When the correct countdown time appears on the LED display, release the plus and minus buttons. Cooking will begin immediately and after a few seconds the countdown time will start.
- The automatic cooking symbol **(5)** and the oven in use symbol **(6)** will appear on the LED display. The display will show the current time of day
- At the end of the countdown time, the oven will switch off and the "auto" symbol **(5)** will flash. An audible signal will sound and the oven in use symbol will go out. You can silence the alarm by pressing any of the oven timer buttons for three seconds.
- **IMPORTANT:** If you have not turned the oven function selector knob and thermostat control knob to their OFF positions, when you reset the oven it will continue to heat.

The end of cooking function

This function is similar to the duration function, however instead of setting a countdown time, you select the time of day that you want the oven to switch off at.

- Place the food that you want to cook inside of the oven and close the door.
- Select an oven function and cooking temperature using the relevant control knobs.
- Press the programme button **(10)** until "End" is displayed on the LED display. The automatic cooking symbol and the current time of day will flash.
- Use the plus **(9)** and minus **(11)** buttons to set the time of day that you want the oven to switch off at.
- The maximum time that can be set is 23.59 hours in the future.
- When the correct time of day appears on the LED display, release the plus and minus buttons. Cooking will begin immediately, after a few seconds the countdown time will start.
- The current time of day will then be displayed and the automatic cooking symbol and oven in use symbol will be displayed.
- When the set time of day is reached, an audible signal will sound and the automatic cooking symbol will flash on the LED display. The oven will then turn off.
- To reset the oven and cancel the audible alarm, press any button for three seconds. The automatic cooking symbol will go out.
- **IMPORTANT:** *If you have not turned the oven function selector knob and thermostat control knob to their OFF positions, when you reset the oven it will continue to heat.*

The automatic cooking function

This function will allow you to set the time of day that you want the oven to switch off at and how long you want the oven to cook for.

- Place the food that you want to cook inside of the oven and close the door.
- Select an oven function and cooking temperature using the relevant control knobs.
- Press the programme button **(10)** until “dur” appears on the LED display.
- Use the plus **(9)** and minus **(11)** buttons to set the cooking time that you require.
- The maximum time that can be set is 23.59.
- When the correct countdown time appears on the LED display, release the plus and minus buttons. The automatic cooking symbol and the time of day are then displayed.
- Press the programme button until “end” appears on the LED display before showing a calculated end of cooking time. The automatic cooking symbol will flash.
- Use the plus **(9)** and minus **(11)** buttons to set the time of day that you want the oven to switch off at.
- The automatic cooking symbol and the current time of day will appear on the LED display.
- The appliance will automatically calculate what time of day it needs to switch the oven on at, so that it runs for the cooking time that you set.
- When the oven switches on it will give a short audible signal and the automatic cooking symbol will begin to flash.
- At the end of the cooking time, an audible signal will sound and the automatic cooking symbol will flash on the LED display.
- To reset the oven and cancel the audible alarm, press any button until the alarm stops and automatic cooking symbol goes out.
- **IMPORTANT:** *If you have not turned the oven function selector knob and thermostat control knob to their OFF positions, when you reset the oven it will continue to heat.*

Cancelling a timer function

- Press and hold down the plus button **(9)** and the programme button **(10)** simultaneously, until you hear a beep. The automatic cooking symbol **(5)** will go out.
- If you are half way through programming the timer and would like to cancel it and/or start again, press and hold the program button **(10)**.

Changing the time of day

- **IMPORTANT:** *The oven timer/programmer must not be in any form of countdown mode.*
- Press and hold down the minus **(11)** and plus **(9)** buttons simultaneously for three seconds (or until the decimal point starts to flash).
- Whilst the decimal point symbol **(7)** is flashing, use the plus **(9)** and minus **(11)** buttons to set the correct hour of day. Press the program button **(10)** to confirm the hour.
- Then use the plus **(9)** and minus **(11)** buttons to set the correct minute of the day. Press the program button **(10)** to confirm the minute.
- The decimal point will stop flashing and the time will be set.

Selecting a cooking function and temperature

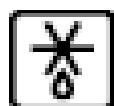
Selecting an oven function

The oven function selector knob should be used to select the particular mode of cooking that you require. The appliance will utilise different elements within the oven cavity, depending on the oven function that you select. When a function is selected, the power indicator light will come on.

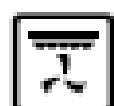
Oven functions:



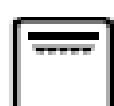
OVEN LIGHT: Separate light control which allows the light to be switched on, even when the oven is not cooking.



DEFROST MODE: The fan runs without heat to reduce the defrosting time of frozen foods. The time required to defrost the food will depend on the room temperature, the quantity and type of food. Always check food packaging for the defrosting instructions.



FAN AND FULL GRILL: This method of cooking utilises the top element in conjunction with the fan, which helps to provide a quick circulation of heat. This function is suitable where quick browning is required and "sealing" the juices in, such as steaks, hamburgers, some vegetables etc.



FULL GRILL: This method of cooking utilises the inner and outer parts of the top element, which directs heat downwards onto the food. This function is suitable for grilling medium or large portions of sausages, bacon, steaks, fish etc.



FAN OVEN: This method of cooking uses the circular element while the heat is distributed by the fan. This results in a faster and more economical cooking process. The fan oven allows food to be cooked simultaneously on different shelves, preventing the transmission of smells and tastes from one dish onto another.

Thermostat control knob

- The oven thermostat control knob **(2)** sets the required temperature of the oven. It is possible to regulate the temperature within a range of 50 - 250°C.
- **Turn the control knob clockwise.**



You should not place food inside the cavity, until the correct cooking temperature has been reached.

Cooking guidelines

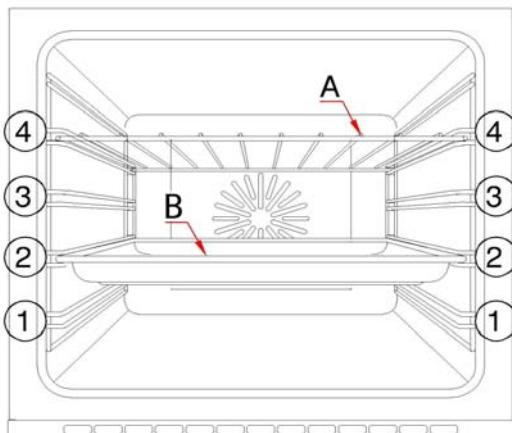
- Please refer to the information given on food packaging for guidance on cooking temperatures and times. Once familiar with the performance of your appliance, temperatures and times can be varied to suit personal preference.
- If you are using the fan oven function, then you should follow the information given on the food packaging for this particular mode of cooking.
- You should pre-heat the oven and not place food inside of it until the oven operating light has gone off. You can choose not to pre-heat when using the fan oven mode; however you should extend the cooking time given on the food packaging by at least ten minutes.
- ***IMPORTANT:*** *You should ALWAYS pre-heat the oven if you are baking.*
- If there is no guidance given on the food packaging specifically for cooking in fan oven mode, you can generally reduce the cooking time and temperature by 10% from the information given for conventional oven cooking.
- Make sure that frozen foods are thoroughly thawed before cooking, unless the instructions on the food packaging advise that you can “cook from frozen”.
- Before cooking, check that any accessories that are not required are removed from the oven.
- Place cooking trays in the centre of the oven and leave gaps between the trays to allow air to circulate.
- Try to open the door as little as possible to view the dishes.
- The oven light will remain on during cooking.

Warnings

- Keep the oven door closed when using ALL oven functions, including the grill function.
- Do not use aluminium foil to cover the enamelled baking tray or heat items wrapped in aluminium foil under the grill. The high reflectivity of the foil could potentially damage the grill element.

- You should also never line the base of your oven with aluminium foil.
- During cooking, never place pans or cookware directly onto the bottom of your oven. They should always be placed on the shelf provided.
- The grill heating element becomes extremely hot during operation, avoid touching it inadvertently when handling the food which you are grilling.
- ***Important:*** Be careful when opening the door, to avoid contact with hot parts and steam.

Shelf positions



Your oven will come supplied with the following oven furniture:

**(A) Oven shelf
(B) Enamelled baking tray**

- The numbers 1 – 4, indicate the different shelf positions that you can utilise within the oven.

(Image for reference only – actual product may differ slightly)

- You should use the shelf position(s) that you find are best suited to your personal cooking preferences.
- Insert the oven shelf and baking tray between the 2 side rails at any position (1 to 4) on both sides. The oven shelf has safety stops to prevent accidental withdraw. After engaging the oven shelf into the side rails, as you push the oven shelf into the oven, lift the front of the shelf slightly to bypass the stops and allow the oven shelf to slide fully into the rails.
- To remove the oven shelf, gently pull the oven shelf outwards. When the shelf stops lift the front slightly to completely withdraw the oven shelf from the oven.
- When installed correctly, the shelf and tray should be horizontal and not on an angle.

Cleaning and maintenance



Cleaning operations must only be carried out when the oven is cool.

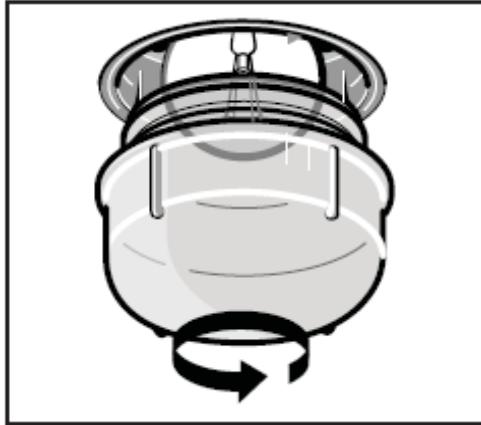
The appliance should be disconnected from your mains supply before commencing any cleaning process.

- The oven should be thoroughly cleaned before it is operated for the first time and after each use. This will avoid residual food stuffs becoming baked on the oven cavity. After residues have been baked on several times, they are far more difficult to remove.
- **Never** clean the oven surfaces by steam cleaning.
- The oven cavity should only be cleaned with warm soapy water, using either a sponge or soft cloth. No abrasive cleaners should be used.
- Any stains that may appear on the bottom of the oven will have originated from food splashes or spilt food, these splashes occur during the cooking process. These could possibly be a result of the food being cooked at an excessively high temperature or being placed in cookware that is too small.
- You should make sure that the cooking temperature that is selected is appropriate for the food that you are cooking. You should also ensure that the food is placed in an adequately sized dish and use the enamelled baking tray where appropriate.
- Outer parts of the oven should only be cleaned with warm soapy water, using either a sponge or soft cloth. No abrasive cleaners should be used.
- We would recommend that an appropriate stainless steel cleaner and polish is regularly used on the stainless steel surfaces of this appliance.
- If you use any form of oven cleaner on your appliance, then you must check with the manufacturer of the cleaner that it is suitable for use on your appliance.
- Do not use harsh or abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface which may result in shattering.
- ***Any damage that is caused to the appliance by a cleaning product will not be fixed by the manufacturer free of charge, even if the appliance is within the guarantee period.***

Replacing the oven bulb



IMPORTANT: The oven must be disconnected from your mains supply before you attempt to either remove or replace the oven bulb.

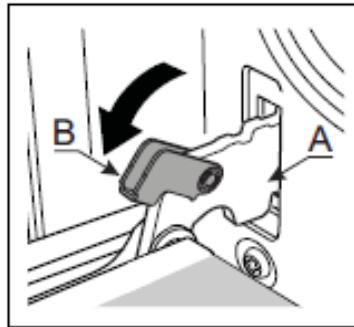


- Remove the oven shelves and the baking tray.
- Remove the light cover by turning it anti-clockwise.
- Unscrew the bulb clockwise and remove it from its holder.
- Replace the bulb with a 25 W/300°C, screw type pygmy.
- ***Do not*** use any other type of bulb.
- Place the lamp cover back into position.

Removing the oven door for cleaning

To facilitate the cleaning of the inside of the oven and the outer frame of the oven, the door can be removed as follows:-

- The hinges (**A**) have two movable latches on them (**B**).



- If you raise both of the movable latches (**B**), then the hinges (**A**) are released from the oven housing.
- You should grip the sides of the door at the centre and then incline it slightly towards the oven cavity and then pull the door gently away from the oven cavity.
- **IMPORTANT:** You should make sure that the door is supported at all times and that you place the door on some padded material whilst cleaning it.
- The oven door and door glass should only be cleaned using a damp cloth and a small amount of detergent. The cloth **MUST NOT** have come into contact with any form of cleaning product or chemical previously.
- To refit the door you should slide the hinges back into their slots and open the door fully.
- **IMPORTANT:** The movable latches (**B**) must be closed back into their original positions before closing the door.



- Take care not to dislodge the hinge locking system when removing the door, as the hinge mechanism has a strong spring.
- Do not immerse the door in water at any time.

INSTALLATION



The installation must be carried out by a suitably qualified person, in accordance with the current version of the following.

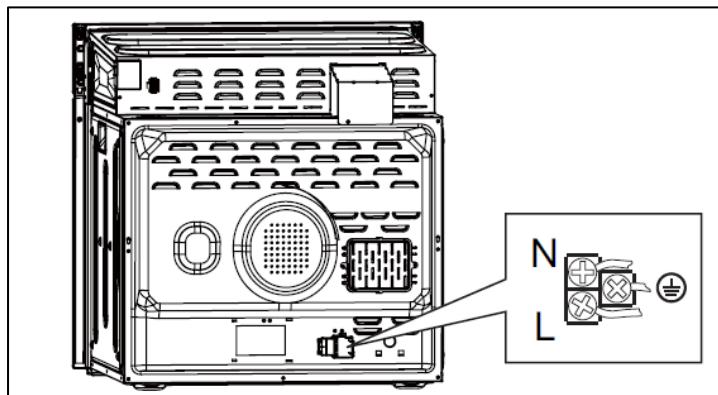
- **AS/NZS 3000: 2007 Wiring Regulations**
- **2010 Electricity Safety Regulations**

Before connecting the appliance, make sure that the supply voltage marked on the rating plate corresponds with your mains supply voltage.

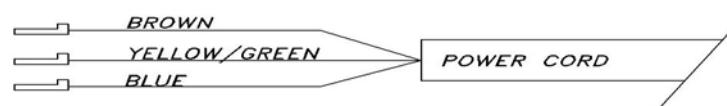
WARNING: THIS APPLIANCE MUST BE EARTHED

This appliance should be plugged into a 10A double pole switched fused power outlet, having 3 mm contact separation and placed in an easily accessible position adjacent to the appliance. The power outlet must still be accessible even when your oven is located in its housing to allow disconnection of the appliance from the supply. The means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.

- Care must be taken to ensure that the temperature of the mains supply cable does not exceed 50°C.
- If you have to change the oven power cord, the earthing (yellow/green) conductor must always be 10 mm longer than the line conductors.



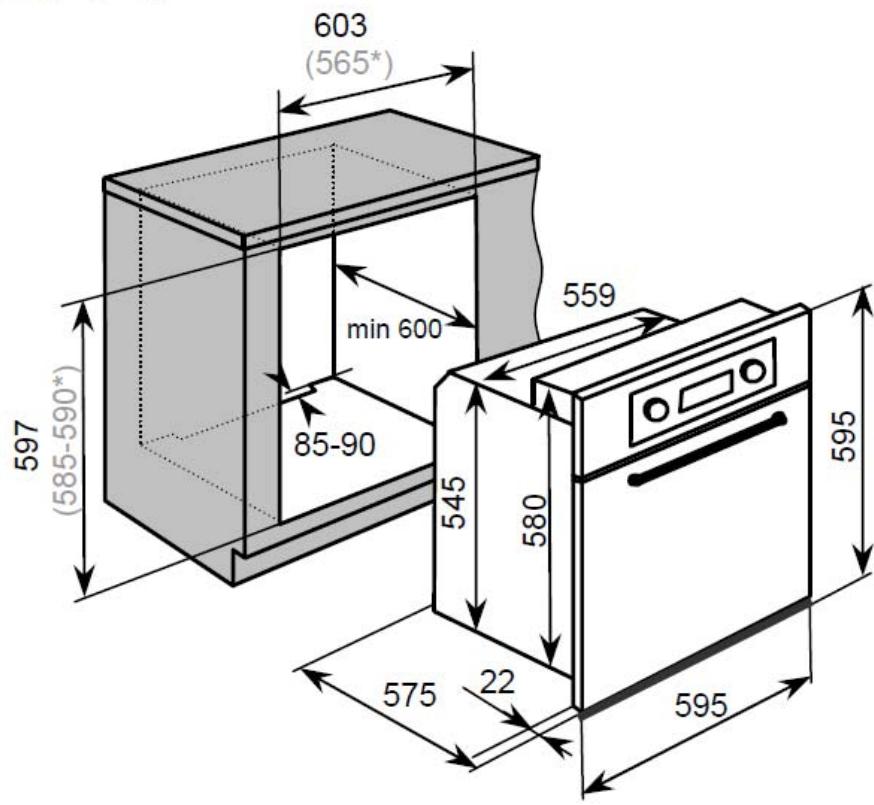
MAINS POWER SUPPLY	LIVE	L
	EARTH	
	NEUTRAL	N



- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. An appropriate replacement can be obtained from the Spare Parts Department.

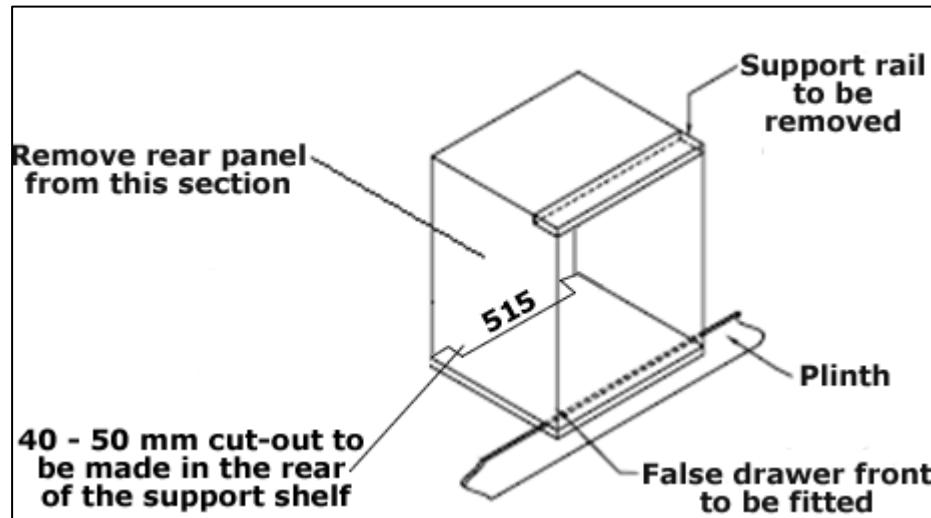
Positioning the appliance

*Proud mount dimensions

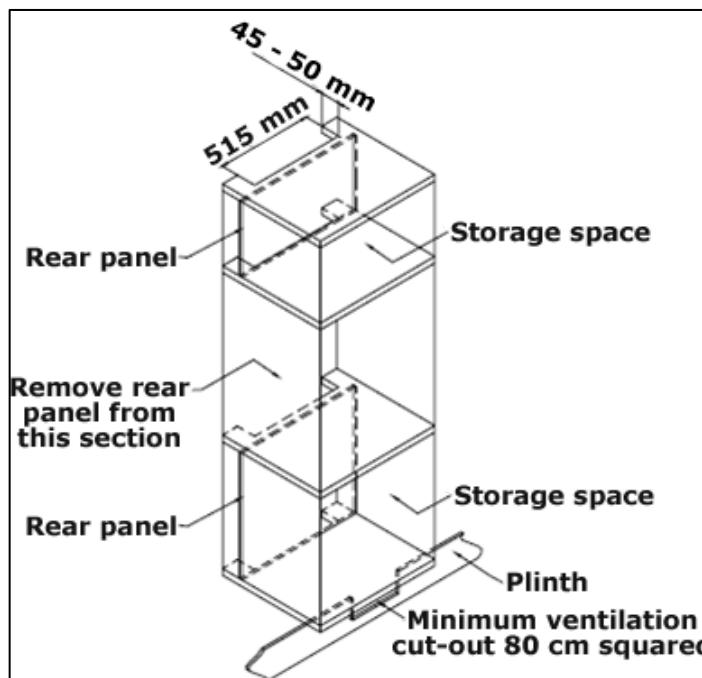


- Ensure that the aperture that you will be fitting the oven into is of the size given in the above diagram.
- The oven must be fitted into an oven housing with the ventilation cut-outs shown in the "Ventilation requirements" on the next page.
- Ensure that the rear panel of the furniture housing unit has been removed.

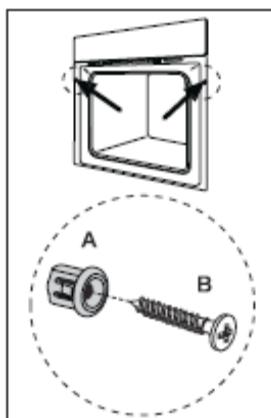
Ventilation requirements



(Figure shows the ventilation and cut-out requirements for the installation of the appliance into a standard kitchen unit).



(Figure shows the ventilation and cut-out requirements for the installation of the appliance into a tall housing unit).



- Ensure that the oven has been securely fixed into the housing unit. The fixing of the oven into the housing is made by using four screws and caps, which are supplied with the oven.
- Open the door of the oven and then screw through the four holes on the edge of the oven cabinet into the housing unit.

My appliance isn't working correctly

- ***The oven isn't coming on.***
 - * Check that the oven is in manual operation mode.
 - * Check that you have selected a cooking function and a cooking temperature.
- ***There appears to be no power to the oven and grill.***
 - * Check that the appliance has been connected to the electrical mains supply correctly.
 - * Check that the mains fuses are in working order.
 - * Check that the operating instructions for putting the appliance into manual operation mode have been followed.
- ***The grill function works but the main oven does not.***
 - * Check that you have selected the correct cooking function.
- ***The grill and top oven element is not working, or cuts out for long periods of time during use.***
 - * Allow the oven to cool for approximately 2 hours. Once cool, check whether the appliance is again working properly.
- ***My food is not cooking properly***
 - * Ensure that you are selecting the correct temperature and the correct cooking function for the food that you are cooking. It may be appropriate to adjust your cooking temperature by plus or minus 10°C, to achieve the best cooking results.
- ***My food is not cooking evenly***
 - * Check that the oven has been installed correctly and is level.
 - * Check that the correct temperatures and shelf positions are being used.
- ***The oven light is not working***
 - * Refer to the "Replacing the oven bulb" section.

- ***I am getting condensation in my oven***
- * Steam and condensation is a natural by product of cooking any food with high water content, such as frozen food, chicken etc.
- * You may get condensation in the oven cavity and forming between the oven door glasses. This is not necessarily a sign that the oven is not working correctly.
- * Do not leave food in the oven to cool after it has been cooked and the oven has been switched off.
- * Use a covered container, where practical, when cooking to reduce the amount of condensation that forms.



IMPORTANT: If your appliance appears not to be operating correctly, then you should disconnect it from your mains supply and then contact the Customer Care Department

DO NOT ATTEMPT TO REPAIR THE APPLIANCE YOURSELF.

Please note that if a service technician is asked to attend whilst the product is under guarantee and finds that the problem is not the result of an appliance fault, then you may be liable for the cost of the call out charge.

The appliance must be accessible for the service technician to perform any necessary repair. If your appliance is installed in such a way that the service agent is concerned that damage will be caused to the appliance or your kitchen, then they will not complete a repair.

This includes situations where appliances have been tiled in, sealed in with sealant, have wooden obstructions placed in front of the appliance - like plinths, or any installation other than the one specified by the manufacturer has been completed.

Please refer to the conditions of guarantee that appear on the warranty card that you receive with the appliance.

IMPORTANT: The manufacturer operates a policy of continuous improvement and reserves the right to adjust and modify its products without prior notification.



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